

9-21-05

Kimberly Carroll  
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Ms. Carroll,

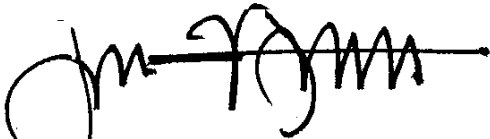
Thank you so much for your help on our office project. Global Reach Ministries is now occupied and in full operation. The overall design turned out beautifully, but we couldn't have done it without your product. The floors were meant to be the backbone of the project, and with your polished concrete product, we achieved our goal.

When the floors were completed, there was still quite a bit of work to be done. This is where the durability and wearability of polished concrete was proven. Our floors endured plywood, paint, sawdust, and dirt, but still came clean after a quick pass with a mop and broom. This was comforting for us to see, proving that if the floors will stand up against construction, they will be able to withstand the daily wear and tear of office work.

As the designer, I am more than pleased with the polished concrete floors, but I know that the client is as well. They commented, "We couldn't be happier with the work Innovative Concrete Systems provided. The stained concrete floors truly create the look and feel we wanted for our office. Visitors to our office comment most often on the 'cool floors'. We have already recommended Innovative Concrete Systems to others."

As you can see, you have helped make a good design great. Thank you again for all you did. I will look forward to working with you all again in the future and will be happy to recommend your company or your products to anyone I work with.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Newton", written over a horizontal line.

Josh Newton, Assoc. AIA